



## AEU education services INC

Address: 126 Trenerry Crescent, Abbotsford VIC 3067 Post: PO Box 363, Abbotsford VIC 3067

Telephone: 03 9417 2822

Association No: A0028834X

ABN: 3864 2052 349

### **Cancellation/Refund Policy**

Participants must pay for courses either upon registration or when invoiced.

Fees will only be refunded/credited:

- (a) If a participant withdraws from a course with more than 7 working days' notice of the date of the course.
- (b) If the course is cancelled by AEU Education Services Inc.
- (c) If the participant withdraws with less than 7 working days' notice of the date of the course due to 'exceptional circumstances'. AEU Education Services Inc reserves the right to assess what constitutes 'exceptional circumstances'.

If the criteria above are met, AEU Education Services Inc. may offer a refund for the amount paid or a credit for the for a similar course or other course provided by AEU Education Services Inc.