

The logo for AEU education services INC features the company name in a blue, sans-serif font. The letters 'AEU' are in a larger, bold font, while 'education services' is in a smaller font, and 'INC' is in a medium-sized font. The text is centered between two dark teal semi-circular shapes that resemble the ends of a crescent moon.

# AEU education services INC

Address: 126 Trenerry Crescent, Abbotsford VIC 3067 Post: PO Box 363, Abbotsford VIC 3067  
Telephone: 03 9417 2822 Fax: 03 9417 6198 Association No: A0028834X ABN: 3864 2052 349

## CANCELLATION/REFUND POLICY

Participants must pay for courses prior to their commencement

Fees will only be refunded:

- (a) If a participant withdraws from a course with more than 7 working days' notice of the date of the course.
- (b) If the course is cancelled by AEU Education Services Inc.
- (c) If the participant has to withdraw due to '**exceptional circumstances**' on the day e.g. carer's responsibilities.

Note: The participant could receive the equivalent of a credit for the amount for a similar course or other course to be offered in the future.

(as at 12 June 2020)